

Cúram Release Lifecycle

This document explains the release lifecycle
for Cúram.



Version 8

Version 8, the latest Cúram release, follows a Continuous Delivery release model.

Premium Support is provided for Cúram Version 8 at least until September 30th, 2026. Premium support will be provided on Version 8 for 2 years after the release of the next major version of Cúram.

After the Premium Support period ends, Merative may offer Extended Support for Cúram Version 8 at their discretion. If offered, typically it will be available to be purchased for a minimum of 12 months.

Version 8 Releases

Under the Continuous Delivery release model new releases are provided on a Continuous Delivery (CD) release line and a Long Term Support (LTS) release line.

Version 8.0.1, released on November 25th, 2021, is currently the Long Term Support release line.

Continuous Delivery Line

New features, enhancements, security fixes and other maintenance content are delivered on the Continuous Delivery release line.

Long Term Support Line

Critical defect fixes, including security patches, are delivered as Fixpacks on the Long Term Support line. No new features or enhancements are delivered on the Long Term Support line.

Critical Fixes on Version 8

If fixes are required between scheduled releases for issues that severely impact production or block a customer from getting to production, the fixes will be considered for delivery as an iFix release.

If a fix is required on a release earlier than the most recent CD release or the most recent LTS fixpack this will be considered at Merative's discretion.

For information on this process see [Requesting a Critical Fix](#).

Version 7

Version 7 is currently in support, on a maintenance basis only. No new features or enhancements will be delivered on Version 7. New features and enhancements are delivered on the continuous delivery line on Version 8.

Premium support for Cúram Version 7 ends on April 30, 2024.

After the Premium Support period ends, Merative may offer Extended Support for Version 7 at their discretion. If offered, typically it will be available to be purchased for a minimum of 12 months.

Version 7 Releases

Critical defect fixes including security patches will be delivered as iFix releases on Cúram Version 7.0.11.0.

Merative will consider customer requests for fixes for issues that severely impact production or block a customer from getting to production. If a fix is required on a V7 line earlier than 7.0.11.0 this will be considered at Merative's discretion.

For information see [Requesting a Critical Fix](#).

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About Cúram

Cúram, offered by Merative, has over 25 years of experience helping national, regional, and local governments transform the delivery of social services, empower caseworkers, and help individuals and families access the programs they need to achieve better outcomes. Used in 12 countries and jurisdictions, available in 7 languages, and supporting over 970 government programs, the Cúram platform connects benefits administrators, social services agencies, and case managers, to serve and protect 187 million citizens annually.

Learn more at merative.com/curam

About Merative

Merative is a data, analytics and technology partner for the health industry, including providers, health plans, employers, life sciences companies and governments. With trusted technology and human expertise, Merative works with clients to drive real progress. Merative helps clients orient information and insights around the people they serve to improve decision-making and performance. Merative, formerly IBM Watson Health, became a new standalone company as part of Francisco Partners in 2022.

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