



Social Program Management Platform

Deliver person-centered health and human services that improve lives. Merative's proven, industry-leading platform is designed for the unique needs of social program management.

Leading platform built for social services and social security

25+

years of continuous investment

in a domain-specific platform, built for core needs of social services and social security organizations, leading to implementation of nearly 1,000 government social programs in 19 countries



Role-based user experience enabling **280,000 caseworkers worldwide** to deliver modern, human-centered experiences



6,000+ person years of development invested



64 million citizens currently receiving benefits, including one Canadian provincial ministry paying USD 400 million monthly to 367,000 citizens with disabilities



Proven ecosystem support, with **532 partner course completions** and **100+ certifications** of Merative Social Program Management business and technical trainings since 2018

Investments in a Flexible Platform for the Future

28

Platform-as-a-service delivery model with **28 prebuilt, domain-specific business processes** and **9 modular components**, including case management, eligibility and entitlement, and citizen engagement, to support the end-to-end program delivery lifecycle



Supporting self-service applications for **30 million people** worldwide



Ongoing commitment to upgradability, with **67% of customers** using latest product version



160+ prebuilt APIs designed to support social program management interoperability, including demonstrated integration with 45 different ancillary technology solutions



Voice of the customer embedded into ongoing product development process, with **54 sponsor user and design thinking engagements** since 2018

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